



Delware Trading Shop Online, located at Wilgehout 11, 3371 KE in Hardinxveld-Giessendam, The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

### Contact details:

<https://shop.delware.company>      Adress: Wilgehout 11, 3371 KE Hardinxveld-Giessendam, The Netherlands      Phone: +31 853010945  
F. Scheurwater      Data Protection Officer of Delware Trading Shop Online  
He can be contacted via [info@delware.trading](mailto:info@delware.trading)

### Personal data that we process

Delware Company Shop Online processes your personal data because you use our services and / or because you provide them yourself. Below is an overview of the personal data we process:

- First and last name
- Gender
- Place of birth
- Address data
- Telephone number
- E-mailadress
- IP-adress

### Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16 years. We therefore encourage parents to be involved in the online activities of their children in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via [webshop@delware.company](mailto:webshop@delware.company), we will immediately remove this information.

### For what purpose and on what basis we process personal data

Delware Company Shop Online processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To call or e-mail you if this is necessary to carry out our services
- To give you the opportunity to create an account
- To deliver goods and services to you
- Delware Company Shop Online also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

### Automated decision-making

Delware Company Shop Online does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions that are taken by computer programs or systems, without involving a person (for example, a Delware Company Shop Online employee). Delware Company Shop Online uses the following computer programs or systems: [CCVshop for online shopping, and Wordpress for main website and general company presentation]





### How long we store personal data

Delware Company Shop Online does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories of) personal data: (Category) personal data> Retention period> Reason Personalia> Retention period> Reason Address> Retention period> Reason etc.> Retention period> Reason

### Sharing personal data with third parties

Delware Company Shop Online provides only to third parties only if this is necessary for the execution of our agreement with you, or to comply with a legal obligation.

### Cookies, or similar techniques, that we use

Delware Company Shop Online uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Delware Company Shop Online uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements. On your first visit to our website we have already informed you about these cookies and asked you for permission to place them. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

### View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Delware Company Shop Online and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to: [webshop@delware.company](mailto:webshop@delware.company).

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. Delware Company Shop Online also wishes to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority.

This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### How we protect personal data

Delware Company Shop Online takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via [webshop@delware.company](mailto:webshop@delware.company)

